



Jo-Jo InSaneO's Inflatable Rentals LLC

Rental Agreement & Liability Waiver

Customer Information

Customer Name: _____ Phone: _____
Email: _____
Rental Date: _____ Delivery Time: _____ Pickup Time: _____
Service Address: _____
Inflatable(s) Rented: _____
Dry / Wet (circle): Dry Wet Overnight Rental: Yes No

Payment Information

Rental Total: \$ _____
Balance Due: \$ _____
Amount Paid Today: \$ _____
Balance Remaining: \$ _____

Company Use Only

☐ Paid in Full Payment Method:
Received By: _____ ☐ Credit Card ☐ Cash

Payment Policy

A signed rental agreement is required for all rentals. Customers booking online acknowledge these terms during checkout. This signed agreement serves as an additional acknowledgment at delivery. Manual bookings require this signed agreement before setup. The remaining balance is due prior to or at delivery. Equipment will not be left on site until payment is received in full. Additional fees, including generator rental, cleaning fees, or damage charges, are due upon notification.

Electrical Requirements / Generator Policy

The renter is responsible for providing a safe, working 110V electrical outlet within a reasonable distance of the setup location. If, upon arrival, the available power source is unavailable, inaccessible, overloaded, unsafe, or otherwise unable to operate the inflatable, a generator may be required. If Jo-Jo InSaneO's Inflatable Rentals LLC provides a generator after arrival due to inadequate power at the event location, the renter agrees to pay the applicable generator rental fee before the inflatable is operated. If a generator cannot be provided, or the renter declines generator service, no refund will be issued once delivery has been attempted.

Setup Requirements

The renter certifies the setup area is level, clear of debris and pet waste, free of sharp objects, large enough for the inflatable, accessible for delivery, and has a working electrical outlet unless a generator has been reserved. If the site is not ready upon arrival and setup cannot be completed, delivery fees and rental charges may still apply.

Safety Rules

- A responsible adult (18+) must supervise the inflatable at all times.
- No food, drinks, gum, smoking, grills, open flames, pets, sharp objects, or silly string on or around the inflatable.
- Remove shoes, glasses, jewelry, and any sharp objects before entering.
- No flips, wrestling, rough play, climbing on walls, or hanging from netting.
- Do not use during rain, wind gusts over 15 MPH, or when lightning is within 25 miles.
- If the blower loses power, evacuate immediately and contact Jo-Jo InSaneO's Inflatable Rentals LLC.
- Do not move the inflatable, blower, extension cords, stakes, or sandbags after setup.

Delivery Checklist & Customer Acknowledgment

Employee Initials: _____ Customer Initials: _____

- ☐ Rental agreement reviewed
- ☐ Safety rules explained
- ☐ Adult supervision requirements discussed
- ☐ Weather policy explained
- ☐ Generator/power source policy explained
- ☐ Blower operation and emergency shutdown demonstrated
- ☐ Customer instructed not to move equipment after setup
- ☐ Setup location approved by customer
- ☐ Inflatable inspected and accepted by customer
- ☐ Business phone number provided

Power Source Verification

- ☐ Dedicated electrical outlet available
- ☐ Generator required

Generator Fee: \$ _____

Reason (if applicable): _____

Delivery Employee: _____

Damage Responsibility

The renter accepts responsibility for damage caused by misuse, vandalism, pets, fireworks, face paint, gum, food, drinks, smoking, or unauthorized movement of the equipment. The renter agrees to pay repair or replacement costs resulting from such damage.

Weather Policy

If severe weather prevents safe setup, Jo-Jo InSaneO's Inflatable Rentals LLC may cancel the rental and issue a refund or rain check at its discretion. Once the inflatable has been delivered and installed, no refunds or credits will be issued due to weather, power outages, or early pickup requested by the renter.

Liability Waiver

I acknowledge that inflatable play involves inherent risks. I accept full responsibility for the safe operation and supervision of the equipment during the rental period. I release and hold harmless Jo-Jo InSaneO's Inflatable Rentals LLC from claims arising from misuse or failure to follow this agreement.

Customer Signature: _____ Date: _____

Printed Name: _____